



Seat No. \_\_\_\_\_

**HAQ-19BBA508**  
**B. B. A. (Sem. V) (C.B.C.S.) Examination**  
**June - 2023**  
**Management of Industrial Relations**  
*(New Course)*

Time :  $2\frac{1}{2}$  Hours / Total Marks : 70

**Instructions :** (1) Options are internal.  
(2) Figures to the right side indicate marks.

1 Explain the concept of Industrial Relations along with its characteristics in detail. **20**

**OR**

Explain the concept of Industrial relations along with the parties involved in it.

2 Explain the form of Industrial Dispute and its impact in detail. **20**

**OR**

Explain the various mechanisms for Prevention and Settlement of industrial disputes.

3 Explain the origin and various forms of Worker's Participation in Management in detail. **15**

**OR**

Write a short note on : **15**

(a) Working of Quality circles

(b) Employee Empowerment

4 Explain the problems of Trade Unions in India. **15**

**OR**

Explain the term Collective Bargaining and its forms in detail. **15**